

01 - 02 APRIL
2019

Address Dubai Mall Hotel
Dubai, UAE

Reinforcing Customer Engagement & Operational Agility Through Digital Transformation

Agenda

Day 1, Monday 01 April 2019

07:30	Registration and Morning Refreshments
08:45	Opening remarks by Conference Moderator, Dr. Alberto Brugnani , Founding & Managing Partner, Associazione per lo Sviluppo di Strumenti Alternativi e di Innovazione Finanziaria (ASSAIF) , Italy
08:55	Official Opening of the 14 th Annual World Takaful & InsurTech Conference Keynote Address: The Global Takaful Ecosystem: Areas of Development for Takaful and Establishing an environment for Growth <u>Speaker:</u> Abdulla Mohammed Al Awar , Chief Executive Officer, Dubai Islamic Economy Development Centre (DIEDC) , U.A.E.
09:15	Thought Leadership: Building an insurance ecosystem: connecting conventional insurers and reinsurers with new technologies <u>Speaker:</u> Salmaan Jaffery , Chief Business Development Officer, Dubai International Financial Centre Authority , U.A.E.
09:30	Milliman Monitor 2018 Report Launch: <u>Presenter:</u> Safder Jaffer , Managing Director & Principal, Milliman , U.A.E.
09:40	Session 1 Panel: Regulator's Rendezvous – Assessing the global Takaful industry A deliberation of Insurance Regulators from GCC & Asia to ensure a reformative approach towards empowering Takaful and Insurance <u>Moderator:</u> Safder Jaffer , Managing Director & Principal, Milliman , U.A.E. <u>Panellists:</u> Nasar Ahmed Al Salhi , Director, Valuation and Risks Surveillance Department, Capital Market Authority , Sultanate of Oman Dr. Ahmed Mohammed Nagy , Consulting Actuary, U.A.E Insurance Authority , U.A.E. Puan Nurul Izza Idris , Deputy Director, Islamic Banking & Takaful Department, Bank Negara Malaysia , Malaysia Mohamed M. Shamsi , Head – Conventional Insurance & Reinsurance Firms, Central Bank of Bahrain , Kingdom of Bahrain
10:10	Networking Refreshment Break and Exhibition Tour
10:40	Session 2 Panel: Embracing Innovation and Technology in the Insurance industry to achieve industry-wide transformation Evaluating contemporary business models for next generation of insurance to leverage growth opportunities <u>Moderator:</u> Mark Cooper , General Representative Middle East & Director, Lloyd's Limited , U.A.E. <u>Panellists:</u> Dave Matcham , Chief Executive, International Underwriting Association of London (IUA) , U.K. Michele Grosso , Co-Founder & Chief Executive Officer, Democrance , U.A.E. Geoffrey Farrugia , Chief Executive Officer, HandsOn Systems , Owners of AKTUARIS , U.A.E. Tomek Bugajski , Vice President and General Manager EMEA, eBaoTech , Switzerland

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	<p>Asad Irshad, Principal & Consulting Actuary, Milliman, U.A.E. Taher Fakhri, Director, Protiviti ME, U.A.E.</p>
11:20	<p>Session 3 Panel: Addressing the big challenge of the Takaful operator: Progressing to profitability Aiding Takaful operators through substantial regulatory requirements on technical underwriting, pricing, technology adoption and risk management <u>Moderator:</u> Peter Hodgins, Partner, Clyde & Co, U.A.E. <u>Panellists:</u> Sager Nadershah, Managing Director, Aljazira Takaful, Saudi Arabia Jihad Faitrouni, Chief Executive Officer, Islamic Insurance & Reinsurance (AMAN) Dubai, U.A.E. Mohammed Ali Londe, Assistant Vice President – Analyst, Moody's Investors Service Middle East Limited, U.A.E. Aftab Hasan, Chief Executive Officer, Arya Insurance Brokerage Co. (LLC), Chairman, Risk Exchange (DIFC) Limited, U.A.E.</p>
11:50	<p>Session 4 One-to-One Interview: "Prevention is better than cure" – Identifying insurance innovation opportunities <u>Interviewer:</u> Dr. Bassel Hindawi, Chief Executive Officer, DIFC Insurance Association, U.A.E. <u>Interviewee:</u> Zia Zaman, Chief Executive Officer, LumenLab & Chief Innovation Officer, MetLife Asia, Singapore</p>
12:20	<p>2nd Networking Coffee Break and Exhibition Tour</p>
12:45	<p>Session 5 Presentation: Synchronizing product innovation and new business models with accounting regulations IFRS17 <u>Speaker:</u> Neil Covington, Director of Risk Solutions Management and Strategy, FIS Global, U.A.E.</p>
13:00	<p>Session 6 On Stage Conversation: Success on developing competitive and diverse Takaful solutions that meet the ever-changing market demands <u>Convenor:</u> Dr. Alberto Brugnoli, Founding & Managing Partner, Associazione per lo Sviluppo di Strumenti Alternativi e di Innovazione Finanziaria (ASSAIF), Italy <u>Respondent:</u> Parvaiz Siddiq, Chief Executive Officer, SALAMA Islamic Arab Insurance Co, U.A.E.</p>
13:20	<p>Session 7 Panel: Shari'ah Perspective - Assessing the challenges of Corporate Governance in Takaful <u>Moderator:</u> Abdullaah Jalil, Chairman for Shari'ah Committees, Prudential BSN Takaful, Malaysia <u>Panellist:</u> Dr. Muhammad Al-Bashir Muhammad Al Amine, Shari'ah Advisor, Islamic Corporation for the Development of the Private Sector - Islamic Development Bank, Saudi Arabia Sheikh Zubair Miah, Shari'ah Advisor & Compliance, Cobalt Underwriting, U.K. Muhammad Salman Anjum, Chief Executive Officer, Feological Solutions LLC & BlockPreneurs, U.A.E.</p>
13:50	<p>Session 8 Panel: Building internal talent and leadership of skilled and qualified personnel within the insurance industry with specialised skills in underwriting, risk management and product development <u>Moderator:</u></p>

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	<p>Mohammed Tarmidzi Ahmad Nordin, Independent Non-Executive Director, BIMB Holdings Berhad, Malaysia</p> <p><u>Panellists:</u> Ayman El Hout, Chief Executive Officer - U.A.E, Marsh Emirates Insurance, U.A.E. Nor Azman Zainal, Chief Executive Officer, Prudential BSN Takaful, Malaysia Mohamed Awad Omer, Assistant MD (Takaful), Shiekan Insurance & Reinsurance Company, Sudan Silvan A. Said, Chartered Insurance Practitioner, Managing Director, RISC Institute, U.A.E.</p>
14:20	Summation remarks by Conference Moderator
14:30	Networking Luncheon
15:30	Close of Day 1

Day 2, Tuesday 02 April 2019

07:30	Registration and Morning Refreshments
08:45	Opening Remarks by Conference Moderator Mohammed Tarmidzi Ahmad Nordin , Independent Non-Executive Director, BIMB Holdings Berhad , Malaysia
08:55	Keynote address: “ Al Etihad Credit Bureau (AECB): Credit Risk Management for the UAE Insurance Industry ” <u>Speaker:</u> Hamad Darwish , Business Development Manager, Al Etihad Credit Bureau (AECB) , U.A.E.
09:10	Session 9 Panel: Evaluating rating standards and financial strength of insurance companies Discussing the factors of scrutiny while qualifying Insurance companies and Takaful operators for ratings <u>Moderator:</u> Sanjay Jain , MENA Insurance Leader, Ernst & Young , U.A.E. <u>Panellists:</u> Vasilis Katsipis , General Manager, Market Development, MENA South & Central Asia, A.M. Best , U.A.E. Mohammed Ali Londe , Assistant Vice President – Analyst, Moody's Investors Service Middle East Limited , U.A.E. Emir Mujkic , Director/Lead Analyst - Financial Services, S&P Global Ratings , U.A.E.
09:40	Session 10 CEOs Panel: Revolutionizing a traditional industry Driving insurance penetration & distribution in emerging markets by adapting to an array of industry challenges <u>Moderator:</u> Gautam Datta , Chief Executive Officer, National Takaful Company P.S.C - Watania , U.A.E. <u>Panellists:</u> Parvaiz Siddiq , Chief Executive Officer, SALAMA Islamic Arab Insurance Co , U.A.E. A.R. Srinivasan , Chief Executive Officer, Dar Al Takaful , U.A.E. Mustafa Oliyath Vazayil , Founder & Managing Director, Gargash Insurance Services , U.A.E.
10:15	Session 11 Presentation: “Are Machines interested in Learning insurance business?” Artificial Intelligence and Machine Learning solutions that detect insurance fraud <u>Speaker:</u>

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	Kiril Milev , Managing Director Middle East, Netcetera , U.A.E.
10:30	Networking Refreshment Break & Exhibition Tour
	Session 12 Product Showcase: Innovators' Session Three Innovators to present their latest products and solutions which is impacting the Industry Presentation 1: Launch of user-based Insurance <u>Speaker:</u> Geoffrey Farrugia , Chief Executive Officer, HandsOn Systems , Owners of AKTUARIS , U.A.E. Presentation 2: "Making your claims function the top strategic differentiator". How leading insurers realise strategic value from their claims capabilities <u>Speaker:</u> Sebastian Tan , Regional Business Manager, Merimen , U.A.E.
11:00	
11:20	Session 13 Presentation: Streamlining aggregators' regulations for better governance that can influence the decision-making process of consumers <u>Speaker</u> Jonathan Rawling , Chief Financial Officer, yallacompare , U.A.E.
	Session 14 One-to-One Interview: Undertaking business transformation by integrating innovative technological solutions <u>Interviewer:</u> Mohammed Tarmidzi Ahmad Nordin , Independent Non-Executive Director, BIMB Holdings Berhad , Malaysia <u>Interviewee:</u> Reena Vivek , Chief Operating Officer, Zurich International , U.A.E.
11:35	
12:05	Session 15 Panel: Calibrating leapfrog strategies for TakafTech, InsurTech and Innovations in claims and healthcare insurance Uberizing Insurance services for ease of access, analytics driven claims handling and automation, optimizing insurance distribution and marketing with strategic categorization <u>Panellists:</u> Fareed Lutfi , Secretary General, Emirates Insurance Association & General Arab Insurance Federation , U.A.E. Balasubramanian Pulicat , Senior Vice President, Saudi Arabian Insurance Company (DAMANA) , U.A.E. Fatou Assah , Manager, Finance, Competitiveness & Innovation, World Bank Group , U.S.A. Mahmoud Alatar , Healthcare Industry Leader, Oracle , U.A.E.
	Session 16 Panel: World Takaful and Insurance Huddle Congregation of Takaful leaders from 5 countries to exchange viewpoints on addressing challenges and issues that will better position the industry to reach mass markets and achieve organic growth and development <u>Moderator:</u> Rakesh Sudhakaran , Senior Vice President, Oman Insurance Company , U.A.E. <u>Panellists:</u> Sedick Isaacs , Head: Business Support Service, Bryte Insurance Company Limited , A Fairfax Company , South Africa Omer Elfarowg Ahmed , Asst. Managing Director Underwriting, Shiekan Insurance and Reinsurance Co. Ltd. Sudan Bilal AbdulAziz Laving , Business Development Manager, Retakaful , APEX Insurance , Kenya
12:35	



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13:05	Closing Remarks by Conference Chairman
13:10	Networking Luncheon
15:30	Close of 14th Annual World Takaful & InsurTech Conference
